

March 22, 2020

Dear Patients,

The public health concerns around COVID-19 (coronavirus) are continuing to evolve. At Comprehensive Cancer Centers, our priority is to provide needed care, while protecting the safety of our patients and our staff.

Please be assured that our practice is open, administering treatment to patients, with additional screening and other safety precautions in place. Our goal is to limit exposure risk by only allowing people inside our locations who are essential to our operations – primarily patients, one caregiver, and our clinical and support staff. In these clearly unprecedented times, changes to our operations include:

- Limiting patients to one caregiver or guest for all exam room appointments. We ask that you leave all children under the age of 16 at home at this time.
- No caregivers or guests permitted in the infusion or radiation areas.
- Patients may be greeted at the front door by Comprehensive staff who will conduct screening by asking patients and their visitor a brief series of questions.
- COVID-19 tests are not conducted at Comprehensive clinics. Please refer to the Southern Nevada Health District's website for more information.
- Asking those with COVID-19 risk factors; including fever, cough, flu-like symptoms, travel to high-risk areas or exposure to someone with a confirmed diagnosis to reschedule their appointments.
- Screening all staff that are returning from high-risk travel to determine if they can return to work, or if they need to stay home.
- Mandating that all employees feeling generally unwell stay home from work.

Comprehensive Cancer Centers is continually monitoring, evaluating, and updating our response, following recommendations from the Centers for Disease Control and Prevention (CDC) and other healthcare agencies. We are taking every precaution to protect the health and well-being of our patients and staff.

We want to thank you for entrusting us with your care. We are committed to taking all measures necessary to ensure your health and safety, as well as the health and safety of our entire community. Please visit our <u>website</u> for more information about Comprehensive's response to COVID-19.

If you have any questions or concerns, please contact your treatment center directly and we would be happy to assist in any way that we can.

Sincerely,

Rupesh J. Parikh, MD Practice President